

**SURREY POLICE AND CRIME PANEL****FEEDBACK ON PERFORMANCE MEETINGS****04<sup>th</sup> February 2019****INTRODUCTION**

One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. David Munro has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly Performance Meetings where the Chief Constable reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one to one discussions between the PCC and Chief Constable when required.

Every other performance meeting is webcast for the public and partners to view. The PCC chairs the meeting which is also attended by the Chief Executive and Treasurer from the Office of the Police and Crime Commissioner (OPCC). Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.

This report provides an update on the meetings that have been held and what has been discussed in order to demonstrate that arrangements for good governance and scrutiny are in place.

**PERFORMANCE MEETINGS**

Since the last report on performance meetings to the panel, one Performance Meeting has been held – November 2018 and January 2019.

***21 November 2018 – Webcast Meeting***

Agenda items were:

- Performance Report
- Roads Policing
- Joint Enforcement Teams
- Workforce and Wellbeing
- Crime Data Integrity
- Financial Outlook
- Treasury Management

Under the **performance update**, the Chief Constable gave updates on overall crime levels and positive outcomes. Recorded crime was levelling off at a stable level and positive outcomes were also fairly stable. He reported that Body Worn Video was showing benefits and that there would be a formal assessment in 2019. Although overall levels of crime were stable, an increase has been seen in recorded robbery and vehicle crime.

Robbery has seen an increase although there are small numbers in Surrey so any increase shows as a high percentage. Increases have been seen in commercial robbery, personal theft (e.g. mobile phones) and a small increase in drug related robbery. Operations are running across the county in relation to robbery.

Vehicle crime was also showing an increase, but the force has carried out analysis and is targeting the hotspots. There are designated patrols and intelligence profiling is being carried out. But resources are difficult to put into this area due to other demands on the force. The public were asked to make sure they didn't leave cars unlocked or valuables on display in cars.

Public confidence had taken a dip over the summer. This was thought to be due to unauthorised encampments and it was hoped that confidence recovers over the next few months. The 101 number was still keeping the improved answering times at a consistent level. The Deputy Chief Constable provided details of the recently launched Single Online Home which will make it easier for the public to contact police, find information and provide information to police.

An update was provided by the Chief Constable on **roads policing**. There had been a digital upgrade of safety cameras which were working well. Community Speedwatch was also working well with more than 12,000 letters being sent. The PCC said he was very keen to see a re-launch of DriveSmart.

The Chief Constable gave an overview of the **Joint Enforcement Teams**, JETs. These are multiagency enforcement teams that deal with low level crimes and incidents. Some powers are delegated by the Chief Constable, with an ongoing issue to be resolved around parking powers. The PCC and Chief Constable both felt the teams were working well and should continue. The PCC asked that a solution continued to be sought around the issue of parking powers.

Under the **Workforce and Wellbeing Report**, the Chief Constable outlined the force's aspirations around achieving a workforce representative of the Surrey population. Representation of Black and Minority Ethnic (BME) officers and staff was not currently meeting aspirations but there was progress being made with positive action outreach work into local communities. The force also has an award winning mentoring scheme for BME staff.

Surrey Police were inspected in the Autumn by HMICFRS on the integrity of their **crime data** recording. Surrey Police was graded as "good" with 93% of crimes

recorded accurately. There were some technical issues with the recording of rape offences to be addressed.

A report on the **financial outlook** of Surrey Police was presented in order to begin discussions on budget setting for 2019/2020 and consider longer term finances. There were budget pressures reported on for pension costs and vehicle insurance. The statutory annual **Treasury Management** report was also presented and agreed by the PCC.

### ***14 January 2019 – Private Meeting***

Agenda items were:

- Finance Report
- Performance Report
- Custody Performance
- Use of Force
- Fair Treatment in Custody
- Children in Custody
- Independent Custody Visitor Scheme Report
- Custody Suite Plans

This private meeting was focussed on scrutinising custody provision in Surrey. A member of the national organisation ICVA (Independent Custody Visiting Association) also attended to provide an expert view.

In terms of the **finance report**, the Head of Finance reported that the predicted overspend had reduced from £2.3m to £0.5m. This was mainly as a result of reviewing of ICT programmes. Finance data was now more accurate. Capital was still being underspent and further scrutiny of capital spend was being put in place.

The **performance report** overall showed good performance in areas such as call handling, improved staff morale, reductions in burglary and missing people. The areas of risk were the levels of positive outcomes for high harm offences and a slight drop in local public confidence over summer months. High harm positive outcomes was to be the focus on the next Force Performance Board and the PCC asked for a briefing note on the discussions. Demand was continuing to increase and a working group had been set up to look at how the force was addressing this. The PCC asked for some work to be done on comparing levels of crimes investigated against regional and most similar police forces.

Overall **custody performance** was discussed. The Chief Constable reported a reduction in people brought into custody over time due to three factors: the need for a “necessity test” to be applied before arrest; increased use of voluntary attendance rather than arrest; increases in use of informal resolution at the time

rather than arrest. However, although the long-term trend is a reduction this year has seen a slight increase in people brought into custody. The Chief Constable reported that overall there is efficient and effective custody provision in place in Surrey.

The Chief Constable presented a paper on **Use of Force** by police. This included the use of Spit-Hoods. The ICVA representative raised the issue of the potential adverse impact of use of force in cases of mental health difficulties. The PCC asked the force to see if data can be broken down to look at any disproportionality in use of force. A further report on **fair treatment in custody** was discussed, including a gap in provision of beds in cases where a person is sectioned for mental health. **Children in custody** were also discussed with a continued decreasing trend of cases. In some cases, 17 year olds and under can be held – either if there isn't appropriate Local Authority provision or if they are due to attend court within the next few hours.

A report was presented by the OPCC on the Surrey **Independent Custody Visiting** (ICV) Scheme run by the OPCC. There are 43 ICVs in Surrey who visit custody and detainees. These visits are unannounced and are well spread across days of the week and times of the day. The ICVA represented fed back that the Surrey scheme was working well and that Surrey Police in general had good custody provision and in particular had made good improvements for provision for female dignity.

Future **custody suite plans** were discussed. There are no current plans for changes to provision at this time, although this would be kept under review.

## RECOMMENDATION

That the Police and Crime Panel note the update on the PCC's Performance Meetings.

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